

ELVITA

Service Bulletin
230612CTM3714V

Preventive action – replacing main PCB.

This document is only intended for internal use and for authorized service partners.

Product category:	Washing machines
Affected models:	CTM3714V Batch: C1321001 C1321901 C1343201 C1343601 C1344501 C1374201 C1432601 C2123601 C2123701 C5148001 C5148101 C5148501 C5154001 C7013401 C7014001 D7924601 D7942901 D7999901 F6702401 G2743401 G2746001 G4681801 G4684101 G7409401 G8836601
Release:	1.0, 2023-06-12

Description:

Improvements has been made in production line of the main PCB. To ensure our high-quality standards the main PCB shall be replaced if the machine is within one the affected batch numbers (see above) and...

... there are problems with the main PCB.

... you are about to visit an affected model in another service matter.

Required spare parts:	<ul style="list-style-type: none">• Main PCB – (spare part is sent F.O.C. from Elon Group. Note! DO NOT order from Aswo!)• Green round sticker
Recommended tools:	<ul style="list-style-type: none">• Standard equipment

Action:

1. Replace the main PCB. Make sure all connections are properly fitted.

3. Undo the control panel and PCB

- I. Departing the top cover
- II. Draw out the detergent drawer.
- III. Loosen two screws fit on the control panel .
- IV. Loosen two screws fit on the control panel.
- V. Take out the control Panel inclined from the panel .
- VI. Extract the cycle select knob
- VII. Pull out the wire and press the buckle to take out the PCB.



2. Put the green sticker on the corner of the serial number label. This is mandatory and is done to make visible that this action has been carried out on the device



When performing this action, check that the washing machine is installed according to related standards regarding electrical equipment in humid environments. The machine is manufactured with protection rating IPX4

IRIS-code:

Condition	Symptom	Action	Defect	Component
-	-	P	T	G12