

This document is only intended for internal use and for authorized service partners

| Product category: | Refrigerator   |
|-------------------|--|
| Affected models:  | CKS4185V, CKS4185X manufactured before 2019-01-08, NOT "Rev. 1"-models |
| Release:          | 1.1, 2022-11-10  |

## Door alarm / no internal light / strange behavior of display

## **Description:**

Due to error reports from customers such as no internal light, open door alarm even with door closed and displays not responding to input or showing strange digits "88"

This is often caused by a poor communication cable (between display and connection by the hinge).

## Action:

A new reinforced cable combined with adjusting the plastic top cover is the solution. It is very important that the rework is done according to this instruction to prevent the error from re-appearing.

| Required spare parts: | Door cable - Q155684 (Aswo)   |
|-----------------------|---|
| Recommended tools:    | <ul><li>Screwdriver PH1</li><li>Sharp knife</li><li>Cableties</li></ul> |

## IRIS-code:

| Condition | Symptom | Action | Defect | Component |
|-----------|---------|--------|--------|-----------|
| 2         | 130     | I      | D1     | Α         |

- 1. Remove plastic covers from top of the door and from hinge.
- 2. Replace the cable
- 3. Cut away the plastic piece marked "X" (NOTE! Only the piece marked X)







- 4. Reassemble the plastic cover on top of the hinge (not the door yet)
- 5. Make sure the new cable is mounted as in the picture. If the cableties cant be moved, replace those and make sure there's one cabletie on each side of the stopper.



Strech the spring surrounding the new cable and put it as far as possible down the plastic cover over the hinge.



7. Reassemble the plastic cover on top of the door and check so the cable is aligned as showing in the picture.

